

## North Carolina Department of Health and Human Services Division of Aging and Adult Services

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Michael F. Easley, Governor Carmen Hooker Odom, Secretary Dennis W. Streets, Director 919-733-3983

April 24, 2006

**Dear County Director of Social Services:** 

Attention: Adult and Children Services Supervisors and Program Managers

Subject: Compliance Monitoring for At-Risk Case Management Services

The At Risk Case Management (ARCM) monitoring plan has been developed as described in the <u>Dear County Director letter dated 7-27-2005</u>. However, we have encountered a delay in implementing the plan.

You will recall that the monitoring sample is to be randomly selected from ARCM paid claims obtained from the Division of Medical Assistance (DMA). In order to get paid claims information, the Divisions of Aging and Adult Services (DAAS), and Social Services (DSS) must enter into a Data Use Agreement with DMA.

DMA has informed us that questions pertaining to the form and structure of the Data Use Agreement have been raised, and the Agreement is under review by the Office of the Attorney General. Once DMA has an approved Data Use Agreement, we will proceed with the implementation plan, and we will notify you when that occurs.

Until that time, questions regarding ARCM monitoring can be directed to Nancy Warren, Division of Aging and Adult Services at (919) 733-3818 or Beverly Daniel, Local Operations and Review Team Leader, Division of Social Services at (919) 733-9461.

Sincerely,

Suzanne P. Merrill, Chief Adult Services Section

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Division of Aging and Adult Services

Jo Ann Lamm, Chief

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Family Support and Child Welfare Services

Division of Social Services

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